

United Agri Systems is a premier provider of poultry and milling equipment, systems and controls, as well as cow comfort products serving the Fraser Valley, Vancouver Island and BC Interior agricultural communities. We are currently looking for a **Parts Counter Sales Associate** for our **Abbotsford**, **BC** location.

Key Responsibilities:

- Responsible for prompt, friendly, professional service for in-store customers, working efficiently, minimizing wait times by ensuring the front counter is always staffed.
- Answering the telephone and routing calls as necessary; assisting customers with call-in enquiries.
- Demonstrating excellent knowledge of our products, services, and policies, and successfully selling our features over competitive brands.
- Understanding customer needs and requirements and how our products can service their needs.
- Generating interest from potential customers through promotional offerings and providing product information.
- Successfully problem solving by listening to customer concerns, investing time & patience to learn solutions to common product/customer issues.
- Invoicing and preparing products for customer orders.
- Loading and unloading product for customers and other transportation services as necessary.

Skills Required:

- Minimum Grade 12 education.
- Experience in the agriculture industry is an asset.
- Previous experience in a customer service role is helpful.
- Strong communication and interpersonal skills.
- Self-motivated with time management and multi-tasking skills.
- Proficient working knowledge of Microsoft Office programs such as Outlook, Word and Excel; experience with Great Plains Dynamics accounting software is an asset.
- Mechanical aptitude.
- Ability to work well under pressure and meet set targets.

United Agri Systems Inc. offers a competitive wage along with a comprehensive health and dental benefits plan. We offer an excellent work environment with opportunities for development and advancement.

If you are interested in this position and meet the above criteria, please submit your resume to <u>careers@unitedagri.com</u> by **August 18, 2023.**

We thank all applicants, however, only those under consideration will be contacted.